

A helping hand when you need it

You could get a reduction on your water bill with the Big Difference Scheme.

WONDERFUL ON TAP

SEVERN

TRENT

If you have a low disposable income, the Big Difference Scheme may be able to help.

We always welcome applications from people who need help when times are challenging.

If you qualify for the Big Difference Scheme, you could be eligible for a reduction to your annual water bill. Depending on your circumstances this could range anywhere between **10-90%***.

The scheme is open to all customers regardless of age, employment status and whether you receive benefits or not.

You'll remain on the scheme for 12 months and before it comes to an end we'll send you an invitation to reapply.

*based on the average water bill for customers in the Severn Trent region.



**You could get up to
90% off your water bill.**

Ways you can apply

- Contact your local Citizens Advice
- Call Severn Trent Trust Fund on **0121 355 7766** or visit **bigdiff.co.uk** and complete an online application