

Have your say on the proposed new adult social care strategy for Leicestershire



Tell us how this might affect you

Online: www.leics.gov.uk/haveyoursay/asc_strategy

For general enquiries or comments about this consultation phone **0116 305 0232** or email ascengage@leics.gov.uk

Public consultation: The consultation runs from 21 September 2015.
Submit your views by 20 November 2015.



Why change?

Leicestershire County Council has saved more than £100 million over the last five years and was planning to save a further £87 million over the next four. However, it is becoming clear we will have to save even more - which means difficult decisions on savings in all areas of the council's work.

We have to respond to an increasing level of demand for social care services at a time of major reductions in the council's budget. The number of people needing help is rising but we have less money available to meet their needs. We need to make changes to ensure the health and social care system works more effectively together, ensuring we deliver cost-effective care and support.

What are we consulting on?

The County Council is working closely with its partners to identify the changes that it needs to make for the health and social care system to work more effectively and efficiently over the next few years. This requires some changes to the way we provide social care in Leicestershire.

We have developed a proposed new model for social care support in the county. This would allow us to meet the requirements of the Care Act 2014, and the challenges of rising demand and decreasing resources.

Leicestershire's Adult Social Care Strategy is the proposed approach for the next four years to put in place a new, more cost-effective approach to delivering adult social care. It will also help the council to work together with partners to provide more joined up health and social care services.

We have also described our ideas for how we can deliver the new model and we want to know your views on these and how we can turn them into more detailed plans. The feedback you provide will be used to inform the services we provide in the future.

Further information on the proposals can be found in the draft adult social care strategy www.leics.gov.uk/haveyoursay/asc_strategy.

Who would this affect?

- People who use social care services now, and those who might use them in the future
- The carers of people who use social care services
- Providers of social care services
- Other organisations or services that contribute to people's health and wellbeing
- All Leicestershire residents, including council tax payers who pay for adult social care.

Our Principles

The draft strategy introduces five “principles”. The principles are statements about the way we plan to work. They tell us the right way to do things. They are our aims and goals for social care. The principles are:

1. The right person

We will support people who need it to keep them independent, safe and well.

2. The right time

We will give support at the right time when it can do the most good, and to stop things getting worse.

3. The right place

We will give support at home or in the community. This will depend on what people need and would like best. We also have to think about what makes best use of our money.

4. The right support

We will give enough support to keep people safe and stop them needing more support. The support will be given by people who are trained and understand what to do.

5. The right partners

We will work with the person and everyone involved in supporting them to make their support work well.



Our proposals in detail

We have worked with people who use our services, carers and other partners to produce a new proposed model for adult social care. The model describes four levels and types of support, so that people can get the right support for their needs. The four levels are:

1. Prevent need

We will work with our partners to prevent people needing our support. We will do this by providing information and advice so that people can benefit from services, facilities or resources that improve their wellbeing. We will promote better health and wellbeing and work together with families and communities.

2. Reduce need

We will identify those people most at risk of needing support in the future and intervene early if possible to help them to stay well and prevent further need for services.

3. Delay need

This will focus on support for people who have experienced a crisis or who have an illness or disability. We will work together with the individual, their families and communities, health and housing colleagues to ensure people experience the best outcomes through the most cost effective support.

4. Meet need

The need for local authority funded social care support will be determined once we have identified and explored what's available to someone within their family and community.

People who need our help and have been assessed as eligible for funding, will be supported through a personal budget. Whilst choice is important in delivering the outcomes that people want, maintaining people's independence and achieving value for money is paramount.

We have published our draft Adult Social Care Strategy for 2016-2020 'Promoting independence, supporting communities'. The strategy can be accessed via www.leics.gov.uk/haveyoursay/asc_strategy



How we can deliver our strategy

To turn the strategy into new ways of working, we have some ideas for what we can do to make this happen. We would like your views on these initial ideas:

1. Prevent need

Our initial ideas for how we would prevent need include:

- Work with partners to commission new preventative services where it is clear that they work
- Support initiatives in the community that help people to stay independent
- Provide information that is easy to access, and informs people about how they can keep well and independent
- Raise awareness about things people can do to plan for the future
- Increase the use of technology and telephone for giving information and advice which are consistent with other sources of information.

2. Reduce need

Our initial ideas for how we would reduce need include:

- Early identification of people who are at risk of declining health and losing independence
- Support people to identify solutions within their local communities
- Ensure support will be targeted towards those most at risk of needing help in the future and will increasingly be time limited
- Ensure that informal carers are recognised, valued and supported to maintain their own health and wellbeing through good information, advice and community support.

3. Delay need

Our initial ideas for how we would delay need include:

- Work with our partners to adopt a problem solving approach
- Find more effective ways to help people find solutions to any social care issues they may have, increasingly via telephone or appointments in community settings, rather than home visits.
- Support people in a crisis but also work with people to ensure a crisis can be avoided or managed more effectively if it happens again.
- Increase the use of assistive technology to help people stay in their own homes, reducing reliance on more costly services. Assistive technology includes things like alarm systems, automatic lights, adapted telephones, etc.
- Support people to recover and regain their independence as quickly as possible, working with our staff and social care services to make sure they have the necessary skills to do this.
- Maximise the opportunities for young people to live independently





4. Meet need

Given the current financial pressures, meeting the needs of existing service users in a cost effective way is the council's most urgent priority and this will be our initial focus when developing our ideas.

Our initial ideas for how we would meet need are outlined below.

- We will work out what support the community can provide before considering local authority funded support. This might include community groups and activities, volunteering and education opportunities.
- We will support people to manage their personal budget as a cash payment (this could be helping people through the process of employing personal assistants). For people who cannot manage cash payments, we can manage the personal budget for them.
- We will work with a smaller number of providers to deliver quality, cost effective support (this may mean less choice of provider for those on a managed budget).
- We will require providers to work in ways that can maximise people's independence and reduce reliance on the services that the council pay for.
- We will make sure people get just enough support to meet their needs. Regular reviews will mean that levels of support will change as a person's needs change.
- We will develop alternative approaches to residential care, including Supported Living, Extra Care Housing and Shared Lives.
 - Supported Living is a combination of housing services and support services. It is not a particular type of housing.
 - Extra Care Housing is housing with on-site care and health support available
 - Shared Lives is accommodation and support provided by individuals and families in their own homes.

How will the consultation work?

**The consultation begins on 21 September 2015
and will end at midnight on 20 November 2015.**

During this period, we will be holding meetings and engagement events for those people most affected by the changes including care providers

To submit your views please fill out the consultation questionnaire and make sure it reaches us by midnight on 20 November at the latest. The survey is available online at www.leics.gov.uk/haveyoursay/asc_strategy

Paper copies of the questionnaire are available on request by calling 0116 305 0232

If you are able to, please complete the questionnaire online as it will save us money.

You can send your completed questionnaire to the following freepost address:

Adult social care consultation
Leicestershire County Council
Have Your Say
FREEPOST NAT 18685
Leicester
LE3 8XR

If you need help to complete the questionnaire or have any questions about the consultation, please call 0116 305 0232 or email ascengage@leics.gov.uk

What happens next?

When the consultation closes in November, we will report the results back to the Council's Cabinet in February 2016, together with the commissioning strategy developed from the consultation feedback and ask for their approval to implement these strategies.



You can view the latest information in a number of ways

Visit us online www.leics.gov.uk/haveyoursay/asc_strategy

Our web pages will be kept up-to-date with the latest information and developments. You'll also be able to access the survey here.

Send an email to comms@leics.gov.uk to register for the latest news and updates from the council.



Follow us @leicscountyhall for general updates from the council, including the developments on the budget.

Alternatively, you can telephone 0116 305 0232 to ask for information in printed or alternative formats.

ਜੇ ਆਪ ਆ ਮਾਭਿਤੀ ਆਪਨੀ ਆਖਾਮਾਂ ਸਮਝਾਮਾਂ ਥੋੜੀ ਮਦਦ
ਠੰਢਾ ਡੋ ਨੋ 0116 305 0232 ਨੰਬਰ ਪਰ ਫ਼ੋਨ ਕਰਓ ਅਤੇ
ਅਸੇ ਆਪਨੇ ਮਦਦ ਕਰਵਾ ਅਵਸਥਾ ਕਰੀਓ।

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਸਮਝਣ ਵਿਚ ਕੁਝ ਮਦਦ ਚਾਹੀਦੀ
ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0116 305 0232 ਨੰਬਰ ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ
ਅਸੀਂ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਦਵਾਂਗੇ।

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন
সাহায্যের প্রয়োজন হয়, তবে 0116 305 0232 এই নম্বরে
ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

اگر آپ کو یہ معلومات سمجھنے میں کچھ مدد درکار ہے تو براہ مہربانی اس نمبر پر کال کریں
0116 305 0232 اور ہم آپ کی مدد کے لئے کسی کا انتظام کر دیں گے۔

假如閣下需要幫助，用你的語言去明白這些資訊，
請致電 0116 305 0232，我們會安排有關人員為你
提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji
w Twoim języku, zadzwoń pod numer 0116 305 0232,
a my Ci dopomożemy.

This information
is also available in
Easy Read format



Call **0116 305 0232**

or email

ascengage@leics.gov.uk