

Promoting independence, supporting communities

Our strategy for adult social
care 2016 – 2020



Easy Read

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About the Strategy (plan)



What is the Adult Social Care Strategy?

The strategy is the Council's big plan for how we can provide social care support for adults during the next four years.

Social Care is care and support for adults who need extra help to manage their lives and be independent.

This can be for older people, people with a disability or long-term illness, people with mental health problems, or carers.

Why is the strategy important?

We need a good plan because:



- We will have less money from the government.



- We think there will be more older and disabled people in Leicestershire who need help.



- There is a new law called the Care Act 2014. It says we must support carers and work together with health services.

- We want to keep trying to make our services better for people who need them.

Why we need this plan



Having a good plan will help us to:

- Support people to be part of their community.
- Support people to be as independent as they can, for as long as they can.
- Spend the money in the best way.
- Support people in a person centred way.

What does the plan say?

- We will use our money well to get the best services we can afford.
- We will help people to use other support in their community, not just social care services.
- The plan says how we will work and what we will do.

Our 5 Principles: How we will work



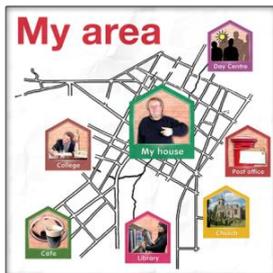
The Strategy has 5 principles. Principles are statements about the way we will work. They tell us the right way to do things. They are our aims and goals for social care.

Our principles are:

- 1. The Right Person:** we will support those people who most need it to keep them independent, safe and well.
- 2. The Right Time:** we will give support at the right time to stop things getting worse, and when it can do most good.
- 3. The Right Place:** we will support people either at home or in the community. We will think about what people want and need and what makes best use of the money available.
- 4. The Right Support:** we will give enough support to keep people safe and stop them needing more support. The support will be given by people who are trained and understand what to do.
- 5. The Right Partners:** we will work with the person and everyone involved in supporting them to make things work well.

A new model for Adult Social Care

The Strategy has a new model for Adult Social Care and it says what we will do. We have worked with people who use services, carers and other partners to make this new model.



The 4 big things we want to do

1. Provide advice and information about different services in the community. This will help to stop people needing extra support.

We call this “**Preventing Need**”.

2. Think about things we could provide that will mean people need less support from services.

We call this “**Reducing Need**”.

3. Work with people who need care and support services to help them to be more independent, so they don't need as much support.

We call this “**Delaying Need**”.

4. If the ways talked about above are not enough to help someone live independently, we will check to see if they can have a personal budget. This is money that is used to pay for care and support services.

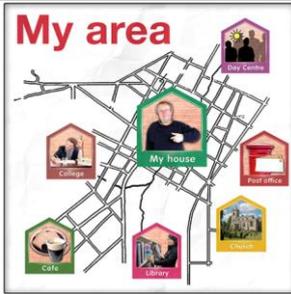
We call this “**Meeting Need**”.



We will give people as much choice as we can. The most important things for us will be to help people to be as independent as possible, and make sure that the services are good value.

Our ideas for how to do this

To Prevent Need, we will:



- Help make communities better so they can help people to stay well and independent.



- Help people to understand where to get good information and advice.

To Reduce Need, we will:



- Work with partners like hospitals, family doctors, the police and landlords to find out who might need social care and support in the future.



- Work with partners to build up services like social groups and things that make life easier, like phones with large buttons.

- Support carers with information and advice and help them to find support in the community. For carers who need more support, we will offer their own personal budget.

To Delay Need, we will:



- Keep working with health to join up our services



- Help people to get well and stay well as long as possible

- Help people to be as independent as possible

To Meet Need, we will:



- Work together with health and other services.
- Make sure we all agree what needs to be done and how to do things.

- Make sure all social care staff help people to be independent.
- Make sure we buy care from companies who work in ways that help people to be independent.



- Check regularly with people to make sure their care and support is working.

To help us to do all these things, we will:

	<ul style="list-style-type: none">• Have more simple ways of working that save time and are easier for people to understand.
	<ul style="list-style-type: none">• Write down and keep good information about what people needs, what works, and how money is spent.
	<ul style="list-style-type: none">• Use the information to plan what we need to do in the future.
	<ul style="list-style-type: none">• Have an action plan which ways what we will do and when we will do it.
	<ul style="list-style-type: none">• Talk and listen to the people who need support, about what is most important to them.

If you want any more information about the Adult Social Care Strategy, you can contact us by phone or by e-mail:

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